

LEVEL 2

# Cleaning and Support Services

#### **Programme Overview**

## Welcome to the 12 month, Level 2 Cleaning and Support Services Programme.

Cleaning and Environmental Service professionals make a difference to all our lives, although the work often goes 'unseen'. Cleaners ensure that the places we work in and the public places we use are attractive, safe and hygienic. In hospitals cleaning staff are at the forefront of controlling the spread of infection, and in many walks of life cleaners ensure a hazard free environment by ensuring it is safe and clean for the general public.

The Intermediate framework has three pathways, Cleaning & Support Services, Local Environmental Services and Pest Management.

### **Role Profile**

Cleaning and Support Services encompasses a variety of roles from Industrial Cleaners to Caretakers, Window Cleaners, Street Cleansing Operatives and Specialist Carpet and Flooring Cleaners. These roles can include working with specialist machinery and communicating with customers or members of staff.

### Core Knowledge

This framework delivers the following key knowledge

- Routine and Non-Routine Waste
- Health and Safety
- Cleaning of Spaces

#### **Key Facts**





Apprenticeship Level

Duration

## Level 2

Qualifications

This programme requires the completion of a Level 2 Certificate in Cleaning and Support Services and a Level 2 Certificate in Cleaning Principles.

# Speak to one of us today to find out more:

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FRAMEWORK