

Induction Template

[Name] [Role]

[Location]







NEW STARTER : DEPARTMENTAL CHECKLIST					
PRIOR TO ARRIVAL	Who	Date	Complete√	Comments	
Ensure HR have received the following for new starter – CV, completed application form, details of 2 employment referees (including current/most recent employer), mandatory interview question response	Line Manager				
Ensure there is an up to date JD/KPIs for the role	Line Manager				
Confirm Official Start Date	HR				
Check Email Account Set up	IT				
Request IT Equipment	IT			Laptop Phone	
Log on Details / Password – use of Email*	IT				
Request access to relevant drives and packages (SharePoint, OneDrive etc.)	IT				
Office Key	Facilities				
Set up Desk / Office Space	Line Manager				





NEW STARTER: DEPARTMENTAL CHECKLIST						
ON ARRIVAL (FIRST DAY IN DEPARTMENT*)	Who	Date	✓ Complete	Comments		
Confirm that Mandatory Training has been completed on Virtual College: Prevent, Safeguarding Everyone, FGM and Equality & Diversity (Managers must also complete: Safer Recruitment and Safeguarding Leadership) If not – arrange for Prevent, Safeguarding Everyone (plus Safer Recruitment for managers) is completed on Day 1. The remainder must be completed by the end of Week 1.	Line Manager					
Department Tour / Introductions / Workstations*	Line Manager					
Kitchen / Canteen / Facilities & Smoking Area*	Line Manager					
Evacuation Procedure / Fire Assembly Point*	Line Manager					
Get Parking Pass*	Tracey Winter					
Security: Door Access codes / Alarms*	Line Manager					
Complete DSE (to complete with H&S Manager) *	Line Manager					
Reporting Absence (sick etc. / return to work forms)	Line Manager					
Annual Leave Entitlement / Requesting leave	Line Manager					
Re-emphasis on probationary period Inc. expectations	Line Manager					





NEW STARTER: DEPARTMENTAL CHECKLIST							
ON ARRIVAL (FIRST DAY IN DEPARTMENT*)	Who	Date	✓ Complete	Comments			
Departmental Structure / Team Profile* Inc. Key Contacts Number	Line Manager						
Organisational Structures (Ops Board / Exec etc.)	Line Manager						
Employee Verification Document	Line Manager			To be completed on the first day.			
Inform New Starter Who Their Buddy and Mentor will be	Line Manager						





Key contacts to meet

- [Insert names and roles of key contacts and schedule appointments into calendar below / and outlook]
- •
- •
- •
- _
- •
- •
- •





Organisational Structure

[Insert Relevant Org Chart]





Week 1-

Date:	Time	Item	Purpose
Monday			
		Virtual college – Safeguarding	Undertake mandatory training, if this
		Everyone and Prevent (plus Safer Recruitment for managers)	hasn't already been completed.
Tuesday			
Wednesday			
,			
Thursday			
Thursday			
		Virtual college – FGM and Equality & Diversity (plus Safeguarding	Undertake mandatory training, if this hasn't already been completed.
		Leadership for managers)	
Friday			





Week 2-

Date:	Time	Item	Purpose
Monday			
Tuesday			
Modporday			
Wednesday			
Thursday			
Friday			







Delivery Staff Induction Policy

v1 March 2017





1. Overview

The purpose of this policy is to outline our commitment to new employees to have a structured and consistent Induction into the business. It focuses solely on the Induction for new 'delivery' staff (I.e. Assessors, Trainers or IQA's)

It is the aim of 3aaa to ensure that staff induction is dealt with in an organised and consistent manner, to enable staff to be introduced into a new post and working environment quickly, so that they can contribute effectively as soon as possible. This induction policy and guidelines aim to set out general steps for managers and staff to follow during the induction process. It is expected that all managers and staff will adhere to this policy.

3aaa expects that the implementation of good induction practice by managers will:

- Enable new employees to settle into the business quickly and become productive and efficient members of staff within a short period.
- Ensure that new employees are highly motivated.
- Assist in reducing staff turnover, lateness, absenteeism and poor performance generally.
- Ensure that employees operate in a safe working environment.
- Will reduce costs associated with repeated recruitment, training and lost production.

2. The Process

The start of the Induction process begins once a new employee has already been recruited into the business.

It is the responsibility of the Line Manager to create an Induction plan for their new delivery staff member. The Induction plan should be a minimum of four weeks long and cover an array scheduled activities. They include:

- → Scheduled workshops These consist of classroom based activity, run every calendar month, that are mandatory for all new delivery staff to attend. Workshop dates and venues are pre-planned and can be found on Page 2 on the CPD Matrix (Appendix 1) The Line Manager is responsible for booking new staff onto the Workshop days as well as any travel or accommodation requirements.
- → Academy Visits These will be scheduled in as per individual Induction plan. New staff will spend time with their Line Manager and will also meet other key people for them to fully understand their role and responsibilities.
- → Mentor/Buddy shadowing These will consist of shadowing a relevant, allocated mentor during their day to day role. New staff may be asked by their mentor to lead on certain activities for them to develop their competence and understanding.





→ Self-Study – This will consist of online courses, self-reflection and additional research. HR are responsible for enrolling new staff onto any online courses deemed mandatory for each job role and will provide a deadline date. Induction Logbooks will need to be completed by all new staff members (see 4. Monitoring Progress)

An email from the Line Manager to the Quality Manager is required to book a new delivery staff member onto a Workshop. The email should contain the following information:

Staff name, role and				Assessor/Teaching	Requested
sector	Academy	Region	Start date	Qualified? (Y/N)	booking dates

The Quality Manager will email reply confirming booking to both the Line Manager and the new employee where possible.

The Quality Manager is responsible for sending out the Workshop preparation material, Introductory letter (**Appendix 2**) and the Induction Logbooks to all attendees at least 7 days prior to the first Workshop. Currently, this is completed via a web based platform called Edmodo.

3. The Support Team

The Support Team consists of existing employees in job roles that will be integral to the Induction Process:

- → Line Manager responsible for performance management and supporting new staff with any questions about their role, team, reporting and development requirements. They will work with the IQA's, Mentor and Induction Trainers to make sure the Induction plan is followed and fulfilled.
- → IQA (Internal Quality Assurer) will provide first-rate tailored support and development so new staff feel confident and competent to offer great customer service to key stakeholders, deliver an outstanding apprentice journey to every apprentice and meet their individual performance targets in line with role expectations.
- → Mentor/Buddy The allocated Mentor/Buddy is likely to be an experienced employee from the region. They will provide coaching, advice on the role and its practical aspects as well as a listening ear. Likely activity may include shadowing on site visits, observation of teaching and learning or assessment, eTrack training and signing off knowledge and competences.
- → HR Team The HR Team will answer any questions about the scheduled training, accommodation/travel requirements, starter paperwork, or any other HR related question. They will be the first port of call with questions regarding people matters, company policies or any safeguarding concerns that may arise.
- → Induction Trainers A team of experienced Trainers will run the scheduled workshops as well as sign off knowledge and competencies once met. The Induction Trainers are allocated workshops to deliver by the Quality Manager.





4. The Workshops

All delivery staff attend two Introductory Workshop days held on the 2nd Tuesday and Wednesday in the month. These are and will cover:

The Apprentice Journey (delivered by Quality Managers) - 1 day

- \rightarrow The Apprentice Journey milestones
- \rightarrow Academy roles and responsibilities in relation to the milestones
- \rightarrow Individual Learning Plans
- → Progress Review Action Plans (PRAP's)
- \rightarrow eTrack The basics

Quality Assurance (delivered by Lead IQA's) - 1 day

- \rightarrow Framework requirements
- \rightarrow The IQA Sampling Strategy
- \rightarrow Awarding Organisation requirements
- \rightarrow The Trailblazer Threshold
- \rightarrow eTrack The IQA viewpoint
- \rightarrow eTrack upload of all Certificates and CV's (if possible)
- → Identification of individual training requirements (e.g. Functional Skills, TAQA or Teaching)

All delivery staff that will be Assessing (i.e. completing work place visits) will attend an additional Workshop on the 3rd Tuesday and Wednesday of the month. These are and will cover:

Roles & Responsibilities of a 3AAA Assessor (delivered by the Staff Development Lead and an IQA) – 2 days

- \rightarrow TAQA requirements
- \rightarrow Trailblazers
- \rightarrow OTLA
- \rightarrow eTrack As an Assessor...
- → Embedding Key Topics Safeguarding and Prevent/British Values/Functional Skills
- \rightarrow Completion of CPD Academy Unit

All delivery staff that will be delivering classroom Training will attend an additional Workshop on the 4th/last Tuesday and Wednesday of the month. These are and will cover:

Roles & Responsibilities of a 3AAA Trainer (delivered by any Learning Director) – 2 days

- → Trailblazers End-Point Assessment and Exam technique
- \rightarrow OTLA
- \rightarrow eTrack As a Trainer...
- \rightarrow Embedding Key Topics Safeguarding and Prevent/British Values/FS etc.
- \rightarrow Completion of CPD Academy Unit

Lesson plans and resources for all Workshops have been written and can be found on the Quality Team Onedrive (**Appendix 3**)





5. Further Support

Beyond the first month of Induction, we also commit to:

- → Every Assessor will have an IQA Support visit within their second month. This will be sector specific and will cover any technical knowledge or understanding required. An IQA Support form (Appendix 4) will be completed and stored, detailing what support has been provided.
- → Every Trainer will have a Learning and Development visit within their second or third month. This will cover expectations to reach outstanding teaching, learning and assessment.

6. Monitoring Progress

As part of the Induction process and to confirm that each new delivery staff member has reached certain milestones, a logbook relating to each Workshop will need to be signed off by a relevant member of staff. Each logbook contains a list of knowledge and competency performance indicators (PI) that each new employee will need to demonstrate they either know, understand or can show they can reach, before having that PI signed off by a competent member of staff.

The logbooks are:

- → 3aaa Apprentice Journey Logbook (Appendix 5)
- → 3aaa Quality Assurance Logbook (Appendix 6)
- \rightarrow 3aaa Assessor Logbook (**Appendix 7**)
- → 3aaa Trainer Logbook (Appendix 8)
- → 3aaa Glossary of Terms (Appendix 9)

Each logbook also contains a self-reflection exercise at the back designed for new staff to document what new learning has taken place as well as space to write questions to ask or good practice to share with others.

A timeframe of two months is ample for all logbooks to be completed and uploaded to their eTrack account. The Line Manager is responsible for making sure the logbooks are completed, uploaded and used as part of the monthly performance management meetings.

7. Feedback

After every cohort of new employees, an electronic feedback form will be sent via email to all participants. This is to capture key strengths, areas for improvement and success stories for future development of the Induction.

It is the Learning Directors responsibility to send out the feedback link to all participants, review the responses on a quarterly basis and report back to the Quality Team.





8. Appendix 1. CPD Matrix (Page 2) INDUCTION 11th - Milton Keynes 9th - Worcester 13th - Birmingham 11th - Milton Keynes 12th - Milton Keynes 10th - Worcester 14th - Birmingham 12th - Milton Keynes 18th - Birmingham 16th - Milton Keynes 20th - Stoke 18th - Birmingham 19th - Birmingham 17th - Milton Keynes 21st - Stoke 19th - Birmingham 25th - Worcester 23rd - Birmingham 27th - Milton Keynes 25th - Stoke 24th - Birmingham 28th - Milton Keynes 26th - Stoke 26th - Worcester 3aaa Induction Introductory letter -2. https://aspireachieveadvancelimited.sharepoint.com/sites/gualityteam/ layouts/15/WopiFrame.aspx?s ourcedoc=%7B14FD57AB-E7E0-4DDD-B964-D254A6010C89%7D&file=3aaa%20Introductory%20Letter.docx&action=default 3. Quality Team Onedrive – Link for all lesson plans, resources and workshop registers https://aspireachieveadvancelimited.sharepoint.com/sites/qualityteam/Shared%20Documents/Forms/AL lltems.aspx?id=%2Fsites%2Fgualityteam%2FShared%20Documents%2FManagement%2FAssessor%20an d%20Trainer%20Induction 4. IQA Support form https://aspireachieveadvancelimited.sharepoint.com/sites/qualityteam/ layouts/15/WopiFrame.aspx?s ourcedoc=%7BCF4BE631-4A4A-45C7-A048-F5BB1CA8BA75%7D&file=2016-04-16%20IQA%20Support%20Form.docx&action=default 5. 3aaa Apprentice Journey Logbook https://aspireachieveadvancelimited.sharepoint.com/sites/qualityteam/ layouts/15/WopiFrame.aspx?s ourcedoc=%7BE6C05221-1D08-4551-97EF-E472B4C463F5%7D&file=3aaa%20Apprentice%20Journey%20Logbook.docx&action=default 6. 3aaa Quality Assurance Logbook https://aspireachieveadvancelimited.sharepoint.com/sites/qualityteam/ layouts/15/WopiFrame.aspx?s ourcedoc=%7BB8E9C0EA-C084-4375-A3EF-894C07064865%7D&file=3aaa%20Quality%20Assurance%20Logbook.docx&action=default 7. 3aaa Assessor Logbook https://aspireachieveadvancelimited.sharepoint.com/sites/qualityteam/ layouts/15/WopiFrame.aspx?s ourcedoc=%7B061C332A-CC31-403E-8277-9F781FF43E34%7D&file=3aaa%20Assessor%20Logbook.docx&action=default





187C6F3EBFBD%7D&file=3aaa%20Glossary%20of%20Terms.docx&action=default



INDUCTION

[Name] [Role]

[Location]







NEW STARTER: DEPARTMENTAL CHECKLIST				
PRIOR TO ARRIVAL	Who	Date	Complete√	Comments
 Confirm Official Start Date & retrieve: Home address Email address Date of birth Personal mobile number Ask the new employee to provide the following documents to be brought with them on day 1: 2 forms of ID (Passport, Driving Licence) 1 form of Proof of Address (a utility bill in the employee's name dated with the last 3 months) Send all this documentation to HR complete with a copy of the RAF. 	Line Manager			Send to HR
Request IT Equipment	ІТ			- Laptop - Phone
Request Log on Details / Password – use of Email*	IT			
Request access to relevant platforms and packages (SharePoint, OneDrive, eTrack, Virtual College, CPD Academy)	IT			





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager					
Week 1 – Day 1	Who	Date	Complete		
Academy Tour / Introductions / Workstations	Line Manager				
Kitchen / Canteen / Facilities & Smoking Area	Line Manager				
Evacuation Procedure / Fire Assembly Point	Line Manager				
Security: Door Access codes / Alarms	Line Manager				
Office/Car Park Key/Fob	Academy Function				
Organisational Structure (Board / C-Level etc.)	Line Manager				
Cluster Structure / Team Profile Inc. Key Contacts	Line Manager				
Academy Structure / Team Profile Inc. Key Contacts	Line Manager				
Set up Desk / Office Space	Line Manager				
Complete DSE	H&S Manager				
Support with setting up IT (Laptop and phone)	Line Manager/ IT				
Add to relevant email group for broadcast emails from HO	IT				
Check access to relevant platforms and packages (Email, SharePoint, CPD Academy)	Line Manager/IT				
Annual Leave Entitlement / Requesting leave	Line Manager				
Reporting Absence (sick etc. / return to work forms)	Line Manager				
Claiming Expenses/Bonus	Line Manager				
 Introduction to mandatory virtual college training; An Introduction to FGM, forces marriage, Spirit Possession and Honour Based Violence Equality, Diversity and Inclusion in the Workplace Awareness of Forces Marriages Trafficking, Exploitation and Modern Slavery Understanding Pathways to Extremism and the Prevent Pro- gramme Safeguarding Everyone - Protecting Young Children, People and Adults at Risk Safeguarding Children from Abuse by Sexual Exploitations 	Line Manager				
Discuss the role responsibilities, KPIs, bonus & ways of working etc	Line Manager				





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager					
Week 1 – Day 1	Who	Date	Complete		
Identify where the staff member is on the career stage matrix • Line manager to contact their Teaching and Learning Consultant	Line Manager				
 Skills Scan Give staff member access to BKSB Set up new staff member for initial assessment Line Manager to review results to determine additional support required New staff to work towards their functional skills 	Line Manager				
Line manager to book new staff member on the induction workshops delivered by the Quality Team and build into induction schedule below	Line Manager				
Line manager to review and send new starter folder to the new member of staff • New starter folder is provided by the Quality Team and can be found on the memory stick from the training on the 7 th and 8 th August 2017	Line Manager				
Review Induction week ahead – whereabouts, activity & HO visit	Line Manager				





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager				
Week 1 – Day 2	Who	Date	Complete	
Provide the new member of staff with key contacts from the Quality Team; Internal Quality Assurer (IQA) Quality Manager Teaching and Learning Consultant Education Lead Line Manager to give an overview of their role	Line Manager			
 Complete mandatory training on virtual college; An Introduction to FGM, forces marriage, Spirit Possession and Honour Based Violence Equality, Diversity and Inclusion in the Workplace Awareness of Forces Marriages Trafficking, Exploitation and Modern Slavery Understanding Pathways to Extremism and the Prevent Pro- gramme Safeguarding Everyone - Protecting Young Children, People and Adults at Risk Safeguarding Children from Abuse by Sexual Exploitations 	Line Manager			
 Provide company policies and documentation aligned to job role; Prevent and Safeguarding Policy 2017 - 2018 Observation of Teaching, Learning and Assessment Policy 2017 - 2018 Quality Framework - Academy Network 2017 - 2018 Quality Framework - Levy Network 2017 - 2018 Progress Reviews and Action Plans (PRAP) Learning and Development Review (LDR) 	Line Manager			

NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager					
Week 1 – Day 3	Who	Date	Complete		
Recap of Previous Day's Training	Line Manager				
Complete unit 1 and unit 2 on CPD Academy; Aims and objectives Lesson plans 	Line Manager				
Review resources for own curriculum area on SharePoint	Line Manager				





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager					
Week 1 – Day 4	Who	Date	Complete		
Recap of Previous Day's Training	Line Manager				
Review resources for own curriculum area on SharePoint	Line Manager				

NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager			
Week 1 – Day 5	Who	Date	Complete
Recap of Previous Day's Training	Line Manager		
Review resources for own curriculum area on SharePoint	Line Manager		
Recap all KPIs & 3, 6 Month expectations in probation period	Line Manager		
Q&A to identify further development needs	Line Manager		
Review Induction week ahead – whereabouts, activity	Line Manager		





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager

WEEK 2			
Day 1	Day 2	Day 3	Day 4
Insert Academy Location	Insert Academy Location	Insert Academy Location	Insert Academy Location
Shadow a member of staff from own curriculum area for one day*	Shadow a member of staff from own curriculum area for one day*	Shadow a member of staff from a different curriculum area for one day*	Shadow a member of staff from a different curriculum area for one day*

*Liaise with you teaching and learning consultant for support on which staff members to shadow and what areas to consideration are

NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager			
Week 2 Day 5	Who	Date	Complete
Recap on Week 1 & Week 2 training & activity	Line Manager		
Reflect on good practice identified on days 1, 2, 3 and 4 of week 2	Line Manager		
Complete unit 3 and unit 4 on CPD Academy; Structuring sessions Assessment for learning 	Line Manager		
Review resources for own curriculum area on SharePoint	Line Manager		
Start planning for own classroom delivery and / or workplace visits	Line Manager		
Identify gaps & action plan to embed further training	Line Manager		





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager

WEEK 3			
Day 1	Day 2	Day 3	Day 4
Insert Academy Location	Insert Academy Location	Insert Academy Location	Insert Academy Location
Observe an Apprentice Journey Conference (AJC)*	Line manager to arrange a remote Teaching and Learning Consultant Support Visit*	Line manager to arrange a remote Internal Quality Assurer Support Visit*	Caseload review / handover with line manager

*Subject to change due to availability with Teaching and Learning Consultant / Internal Quality Assurer

NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager			
Week 3 Day 5	Who	Date	Complete
Recap on Week 3 training & activity	Line Manager		
 Complete unit 5 and unit 6 on CPD Academy; Embedding and Promotion Differentiation 	Line Manager		
Start planning for own classroom delivery and / or workplace visits	Line Manager		
Identify gaps & action plan to embed further training	Line Manager		





NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager

WEEK 4			
Day 1	Day 2	Day 3	Day 4
Consolidation of induction activities	Start planning for own classroom delivery and / or workplace visits	Start planning for own classroom delivery and / or workplace visits	Start planning for own classroom delivery and / or workplace visits

NEW STARTER: DEPARTMENTAL CHECKLIST Led by Delivery Manager			
Week 4 Day 5	Who	Date	Complete
Recap on induction workshops delivered by the Quality Team o Identify good practice to adopt	Line Manager		
Start planning for own classroom delivery and / or workplace visits	Line Manager		
Identify gaps & action plan to embed further training	Line Manager		

